

This directory is designed to provide information about the many resources available to Deaf and hard of hearing people in California. Although it cannot identify all the many agencies, groups and services in California, we hope this directory will help you begin your search to find the right service, product, or organization.

1997

CALIFORNIA DIRECTORY OF RESOURCE INFORMATION FOR DEAF AND HARD OF HEARING PEOPLE

Published by the California
Department of Social Services
Office of Deaf Access
744 P Street, M.S. 19-91
Sacramento, CA 95814



STATE OF CALIFORNIA
Pete Wilson, Governor

HEALTH AND WELFARE AGENCY
Sandra R. Smoley, R.N. Secretary
CALIFORNIA DEPARTMENT OF
SOCIAL SERVICES
Eloise Anderson, Director

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AMERICAN SOCIETY FOR DEAF CHILDREN

1820 Tribute Road, Suite A
Sacramento, CA 95815
Voice/TDD: (916) 641-6084
Voice/TDD: (800) 942-ASDC
FAX: (916) 641-6085
Publication: "Endeavor"
Organization providing information, encouragement and support to families with Deaf and hard of hearing children.

AMERICAN TINNITUS ASSOCIATION

P.O. Box 5
Portland, OR 97207
Voice/TDD: (503) 248-9985
FAX: (503) 248-0024
Publication: "Tinnitus Today"
Provides information about Tinnitus, referral to local hearing professionals and support groups nationwide, funds scientific research related to tinnitus, and conducts workshops for professionals.

ASSOCIATION OF LATE-DEAFENED ADULTS

10310 Main Street, Box 274
Fairfax, VA 22030
TDD: (404) 289-1596
FAX: (404) 284-6862
Publication: "ALDA NEWS"
Resource and information center for late-deafened adults that focuses on increasing public awareness of the special needs of late-deafened adults. To reach self-help support chapters in California, contact:

Edna Shipley-Conner at Deaf
Counseling, Advocacy and Referral
Agency (DCARA)
14895 E. 14th Street, Suite 200
San Leandro, CA 94578-2922

CALIFORNIA ASSOCIATION OF THE DEAF

529 Las Tunas Drive
Arcadia, CA 91006
Voice: (818) 445-2259
TDD: (818) 445-0875
FAX: (818) 445-3582
Publication: "The Deaf Californian"
Consumer organization advocating equal access by Deaf or hard of hearing individuals in the areas of education, employment, telecommunications, and rehabilitation. Certifies interpreters. Local chapters are located statewide.

CALIFORNIA CENTER FOR LAW AND THE DEAF

14895 E. 14th Street, Suite 220
San Leandro, CA 94578
Voice/TDD: (510) 483-0922
FAX: (510) 483-0967
Provides legal services and programs for California's Deaf community.

CALIFORNIA DEPARTMENT OF CONSUMER AFFAIRS

Board of Guide Dogs
830 K Street
Sacramento, CA 95814
Voice/TDD: (916) 445-9041
FAX: (916) 327-6919
State government agency that provides information and advice on issues involving signal dogs.

CALIFORNIA DEPARTMENT OF EDUCATION

Specialized Programs Branch, State
Special Schools and Services Division
Deaf and Hard of Hearing Unit
515 L Street, Suite 270
Sacramento, CA 95814
Voice: (916) 327-3850
TDD: (916) 445-4556
Purpose is to reform programs and services for Deaf and hard of hearing students in California.

CALIFORNIA EMPLOYMENT DEVELOPMENT DEPARTMENT

Deaf and Hard of Hearing Project
800 Capitol Mall, Job Service Division,
MIC 37
Sacramento, CA 95814
The California Employment Development Department (EDD) administers the Deaf & Hard of Hearing Project in 15 EDD Job Service Offices throughout the state. Services include interpretive services, counseling, job search training, job development, job referral and placement. Services are available in the following EDD office locations: San Diego, Riverside, San Bernardino, Santa Ana, West Covina, West Los Angeles, North Hollywood, Fresno West, Sacramento/Roseville, Santa Rosa, San Francisco, Fremont, San Jose, Pleasant Hill, and Oakland. EDD offices are listed in your local telephone book under "State Government".

CALIFORNIA DEPARTMENT OF REHABILITATION

Statistics Section
830 K Street Mall
Sacramento, CA 95814
Voice: (916) 445-9692
TDD: (916) 322-6604
FAX: (916) 322-4575

The state government agency responsible for developing and publishing statistical information about California's Deaf and other hearing impaired populations. For vocational rehabilitation services, check your local telephone book listings for the Department of Rehabilitation office nearest you.

CALIFORNIA DEPARTMENT OF SOCIAL SERVICES (CDSS)

Assistance Dog Special Allowance Program
744 P Street, Mail Station 19-94
Sacramento, CA 95814
Voice/TDD: (916) 229-4048
FAX: (916) 229-4198
Deaf or hard of hearing SSI/SSP or In-Home Supportive Services recipients are eligible for a monthly allowance for the care, feeding and maintenance of their professionally trained signal dogs. Contact your county social worker or CDSS for more information on CDSS' many other programs.

CALIFORNIA DEPARTMENT OF SOCIAL SERVICES (CDSS)

Office of Deaf Access
744 P Street, Mail Station 19-91
Sacramento, CA 95814
Voice: (916) 229-4573
TDD: (916) 229-4577
FAX: (916) 229-4198
Publication: "California Directory of Resource Information"
Oversees CDSS service contracts and fiscal accounting of eight regional service agencies who provide access assistance services for persons who are deaf or have any other degree of impaired hearing. These agencies are listed in this Directory and identified by the symbol (*) after their name.

CALIFORNIA GOVERNOR'S COMMITTEE FOR EMPLOYMENT OF DISABLED PERSONS

P.O. Box 826880
Sacramento, CA 94280-0001
Voice: (916) 654-8055
TDD: (916) 654-9820
FAX: (916) 654-9821
Purpose is to promote employment of persons in California who have disabilities. Services include, technical assistance to employers and employees, development and dissemination of public

education materials, formal recognition of outstanding contributions that increase employment opportunities, and coordination of other special programs to eliminate barriers to employment.

CALIFORNIA RELAY SERVICE (CRS)

TDD: (1) (800) 735-2929
Voice: (1) (800) 735-2922
For calls in Spanish use:
Voice/TDD: (1) (800) 855-3000
CRS is a service enabling Deaf, hard of hearing, and speech disabled people who use telecommunication devices for the Deaf (TDD) to communicate over regular telephone lines with hearing people or people who do not use a TDD and vice versa. Individuals contact the relay service via the above 800 number. Specially trained California Relay operators complete all calls and stay on-line to relay messages either electronically over a TDD or verbally to hearing parties. The service is available for making telephone contacts 24 hours a day, 365 days a year, with no restrictions on the length, number or type of calls.

CALIFORNIA SCHOOL FOR THE DEAF, FREMONT

39350 Gallaudet Drive
Fremont, CA 94538
Voice/TDD: (510) 794-3666
FAX: (510) 794-2409
A comprehensive accredited school for ages 0-21 years offering academic and vocational education. Special unit to serve multi-handicapped deaf children. Community and adult (deaf) education program available.

CALIFORNIA SCHOOL FOR THE DEAF, RIVERSIDE

3044 Horace Street
Riverside, CA 92506
Voice: (909) 782-6500
TDD: (909) 683-2889
FAX: (909) 782-6509
A residential school for children ages 3 - 21 years offering a complete academic and vocational program with emphasis on language acquisition; prepares students for self-supporting and independent lives. Has a unit for multi-handicapped students.

CALIFORNIA STATE LIBRARY

P.O. Box 942837
Sacramento, CA 94237
Voice: (916) 654-0261
TDD: (916) 653-0692
FAX: (916) 654-0241

Provides brief answers to questions, photocopies of printed materials (up to 20 pages), and information on borrowing books from local libraries. The State Library maintains law records, California's legislative history, extensive information on the availability of public and private grants, and other government related information.

CALIFORNIA STATE UNIVERSITY AT NORTHRIDGE (CSUN)

Library on Deafness
18111 Nordhoff Street
Northridge, CA 91330
Voice: (818) 677-2145
TDD: (818) 677-2665
FAX: (818) 677-4899
Provides information and referral on a wide variety of topics related to deafness.

CANINE COMPANIONS FOR INDEPENDENCE

P.O. Box 446
2965 Dutton Avenue
Santa Rosa, CA 95402-0446
Voice: (707) 528-0830
TDD: (707) 577-1756
Trains and places signal dogs with Deaf individuals.

CANINE SUPPORT TEAMS

P.O. Box 1329
Perris, CA 92572-1329
Voice: (209) 745-3701
(Northern California)
Voice: (909) 943-3972
(Southern California)
(Messages)
Voice/TDD: (909) 943-2694
(Southern California)
Provides specially trained dogs for people with disabilities other than blindness. Trains service dogs, including "signal dogs", and places them with Deaf individuals.

THE CAPTION CENTER

6101 N. Hollywood Way, Suite 350
Burbank, CA 91505
Voice: (818) 562-3344
TDD: (818) 562-1919
FAX: (818) 562-3388
Publication: "CAPTION CENTER NEWS"
Produces captions for the television and video industries, and offers services including off-line, real-time, dual-field, dual-language, and open captions; and subtitling.

THE CLIENT ASSISTANCE PROGRAM

830 K Street Mall, Suite 308
Sacramento, CA 95814
V/TDD: (916) 322-5066 (Main)
Voice: (1) (800) 952-5544
TDD: (916) 324-7386
FAX: (916) 323-0385

Program administered by the Department of Rehabilitation which provides advocacy services to consumers, applicants, and former consumers of all projects, programs and facilities funded under the Federal Rehabilitation Act.

This program can assist consumers who may be experiencing difficulty working with Department staff or staff of other agencies who provide services funded by the Rehabilitation Act.

COCHLEAR IMPLANT CLUB INTERNATIONAL

P.O. Box 464
Buffalo, NY 14223
Voice/TDD/FAX: (716) 838-4662
Publication: "CONTACT"
Provides information and support to cochlear implant users and their families, professionals, and the general public.

DEAF COMMUNITY SERVICES (DCS) (*)

7851 Mission Center Court, Suite 310
San Diego, CA 92108
Voice: (619) 682-5001
TDD: (619) 682-5000
FAX: (619) 682-5040
Publication: "Deaf San Diegan"
Community service agency that promotes independence, access and equality for Deaf and hard of hearing people through direct services which include advocacy, communication assistance, information and referral, independent living skills instruction, employment assistance, counseling, and community education. Serves clients residing in Imperial and San Diego counties. An outreach office is located at:

LifeLine Community Services
200 Jefferson Street
Vista, CA 92084
Voice: (619) 726-4900
TDD: (619) 726-1731

DEAF COUNSELING, ADVOCACY AND REFERRAL AGENCY (DCARA) (*)

Headquarters/Outreach Office
14895 E. 14th Street, Suite 200
San Leandro, CA 94578-2922
TDD: (510) 483-0753
Voice: (510) 298-6770
FAX: (510) 483-0778
Publication: "DCARA NEWS"

Community service agency that promotes independence, access and equality for Deaf and hard of hearing people through direct services which include advocacy, communication assistance, information and referral, independent living skills instruction, employment assistance, counseling, and community education. Serves clients residing in Alameda, Contra Costa, Marin, Napa, San Francisco, San Mateo, Santa Clara, Santa Cruz, Solano and Sonoma counties. Additional service offices are located at:

DCARA Deaf Store
568 Parrott Street
San Leandro, CA 94577
TDD: (510) 351-3937
Voice: (510) 351-3938
FAX: (510) 351-4430

DCARA San Jose Outreach Office
540 Bird Avenue
San Jose, CA 95125
TDD: (408) 298-5443
Voice: (408) 298-6770
FAX: (408) 298-7971

DCARA Deaf Communication Center
1550 San Leandro Blvd.
San Leandro, CA 94577
TDD: (510) 351-3190
FAX: (510) 351-5906

DCARA Deaf Gay and Lesbian Center Office
150 Eureka Street, Suite 108
San Francisco, CA 94114
TDD: (415) 255-0700
FAX: (415) 255-9797

EAR FOUNDATION

1817 Patterson Street
Nashville, TN 37203-2110
Voice: (615) 329-7809
TDD: (615) 329-7849
Voice/TDD: (800) 545-HEAR
FAX: (615) 329-7935
The goal of the EAR Foundation is to integrate persons who are hearing impaired into the mainstream of society through public awareness and medical education. The Foundation administers the Meniere's Network, a national network of patient support groups that provides people with the opportunity to share experiences and coping strategies.

GREATER LOS ANGELES COUNCIL OF DEAFNESS (GLAD) (*)

Administrative Offices
2222 Laverna Avenue
Los Angeles, CA 90041
Voice/TDD: (213) 478-8000
FAX: (213) 550-4205
Publication: "The GLAD News"
Community service agency that promotes independence, access and equality for Deaf and hard of hearing people through direct services which include advocacy, communication assistance, information and referral, independent living skills instruction, employment assistance, counseling, community education and bookstore services. Serves clients residing in Kern, Los Angeles, Riverside, San Bernardino, Orange, San Luis Obispo, Santa Barbara and Ventura counties. Branch offices are located at:

B-GLAD (Kern County)
1527 19th Street, Suite 202
Bakersfield, CA 93301
Voice/TDD: (805) 327-3781
TDD: (805) 327-5652
FAX: (805) 327-7344

CENTER ON DEAFNESS-INLAND EMPIRE (CODIE) (Riverside and San Bernardino County)

7344 Magnolia Avenue, Suite 140
Riverside, CA 92504-3819
Voice/TDD: (909) 359-5200
FAX: (909) 359-5112
1490 North "D" Street, Suite C
San Bernardino, CA 92405
Voice/TDD: (909) 885-3000
FAX: (909) 885-2800

ORANGE COUNTY DEAF EQUAL ACCESS FOUNDATION (OC-DEAF) (Orange County)

6101 Ball Road, Suite 207
Cypress, CA 90630
Voice/TDD: (714) 826-9793
FAX: (714) 826-9813

TRI-COUNTY GREATER LOS ANGELES COUNCIL ON DEAFNESS (San Luis Obispo, Santa Barbara, Ventura County)

614 East Main Street
Ventura, CA 93001
Voice/TDD: (805) 648-GLAD
FAX: (805) 648-4597

HEARING DOG PROGRAM

The San Francisco Society for the Prevention of Cruelty to Animals (SPCA)
2500 16th Street
San Francisco, CA 94103
Voice: (415) 554-3020
TDD: (415) 554-3022
FAX: (415) 552-7041
Trains and places "hearing" dogs with Deaf individuals.

THE HEARING SOCIETY

20 Tenth Street, Suite 200
San Francisco, CA 94103
Voice: (415) 693-3870
TDD: (415) 693-1005
FAX: (415) 834-1538
Provides direct services in audiology, a variety of social services, assistive devices, hearing aid loan program and interpreting for Deaf and hard of hearing people throughout the San Francisco Bay Area.

HOUSE EAR INSTITUTE

2100 W. 3rd St., 5th Floor
Los Angeles, CA 90057
Voice: (213) 483-4431
TDD: (213) 483-0112
FAX: (213) 483-8789
Publication: "The Review"
Hearing and educational organization that provides information on hearing and balance disorders.

NATIONAL INFORMATION CENTER ON DEAFNESS (NICD)

Gallaudet University
800 Florida Avenue, NE
Washington, DC 20002-3695
Voice: (202) 651-5051
TDD: (202) 651-5052
FAX: (202) 651-5054
Serves as a centralized source of up-to-date, objective information on all aspects of hearing loss and services offered to people who are Deaf and hard of hearing. Also provides information about Gallaudet University and makes referrals to other organizations.

NORCAL CENTER ON DEAFNESS (NORCAL) (*)

1820 Tribute Road, Suite A
Sacramento, CA 95815
Voice/TDD: (916) 921-1045
FAX: (916) 921-1177
Publication: "NorCal Newsline"
Community service agency that promotes independence, access and equality for Deaf and hard of hearing people through direct services which include advocacy, communication assistance, information and referral, independent living skills instruction, employment assistance, counseling, and community education. Serves clients residing in El Dorado, Placer, Sacramento, San

Joaquin, Sutter, Yolo, and Yuba counties. Branch offices are located at:

Stockton Office

5651 N. Pershing Ave., Suite B-3
Stockton, CA 95207
Voice: (209) 474-1573
TDD: (209) 474-3088
FAX: (209) 474-1570

Tri-County Office

867 "C" Richland Road
Yuba City, CA 95991
Voice: (916) 671-0811
TDD: (916) 671-2236
FAX: (916) 742-5301

SELF HELP FOR HARD OF HEARING PEOPLE, INC. (SHHH)

7910 Woodmont Avenue, Suite 1200
Bethesda, MD 20814
Voice: (301) 657-2248
TDD: (301) 657-2249
FAX: (301) 913-9413
Publication: "Hearing Loss"
Educational organization promoting awareness and information about hearing loss, communication, assistive devices, and alternative communication skills through publications, exhibits and presentations. Local SHHH chapters are located statewide; the California State Coordinator may be reached at:

Southern California Chapter
Coordinator
23410 Kittridge Street
West Hills, CA 91307

TELECOMMUNICATION SERVICE FOR THE DEAF AND DISABLED (TSDD)

c/o Pacific Bell
2150 Shattuck Ave., Suite 200
Berkeley, CA 94704
Voice: 1-800-772-3140
TDD: 1-800-651-5111
Hearing, speech and physically disabled people who need special equipment in order to use the telephone can contact TSDD to learn what equipment is available and how to borrow it at no-cost from their local telephone company.

TRIPOD

2901 N. Keystone Street
Burbank, CA 91504-1620
Voice/TDD: (818) 972-2080
Publication: "Sense"
Provides information about raising and educating Deaf and hard of hearing children. TRIPOD operates a model parent/infant/toddler program, Montessori pre-school, elementary, middle school, and high school classes. The co-enrollment programs for hearing, Deaf, and hard of hearing children are within the Burbank Unified School District.

VALLEY ADVOCACY AND COMMUNICATION CENTER FOR THE DEAF AND HARD OF HEARING (VACC) (*)

5070 North 6th Street, Suite 169
Fresno, CA 93710
Voice/TDD: (209) 225-DEAF
FAX: (209) 225-8215
Community service agency that promotes independence, access and equality for Deaf and hard of hearing people through direct services which include advocacy, communication assistance, information and referral, independent living skills instruction, employment assistance, counseling, and community education. Serves clients residing in Fresno, Kings, Monterey, and Tulare counties. A branch office is located at:

982 Park Row
Salinas, CA 93901
Voice: (408) 753-6540
TDD: (408) 753-6541



CDSS
CALIFORNIA
DEPARTMENT OF
SOCIAL SERVICES

Inclusion in this directory does not necessarily imply endorsement of the agency or service by the Office of Deaf Access, or the California Department of Social Services.

**Send all changes or corrections to:
California Department of Social Services,
Office of Deaf Access,
744 P Street, M.S. 19-91,
Sacramento, CA 95814**